

Unlocking Seamless Network Performance with Smart Monitoring for Always-On Operations



Product Offering

AIOps



Retail



10,001+



United States

7 Eleven is an American multinational chain of retail convenience stores headquartered in Dallas, Texas. The chain was founded in 1927 as an icehouse storefront in Dallas. Currently, it has more than 50000 stores in 17+ different countries.

300

IIP - Network Performance Monitoring

3 GB/day

DAP - Log Monitoring and Flow Monitoring

Challenges

- ✗ Needed a constant Network Uptime to deliver seamless network operations
- ✗ A Bandwidth monitoring to stay updated with network Traffic status
- ✗ Server monitoring of sites at different locations
- ✗ Lack of visibility across IT stack resulting in abrupt network performances
- ✗ Higher MTTR

Solutions

- ✓ Network Performance Monitoring to get visibility across network operations
- ✓ Log & Flow Monitoring to get powerful actionable insights
- ✓ Detailed root cause analysis, resolving issues faster than ever
- ✓ Enhanced Performance due to AI-ML-driven activities

Benefits

- ✓ Network Bandwidth Utilization
- ✓ Server Availability
- ✓ Live Log Tail and Alerting

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Implementing advanced AI-driven monitoring has revolutionized how we manage network traffic and server performance. With real-time visibility and faster issue resolution, we've drastically reduced downtime and improved our overall IT infrastructure