

Comprehensive Monitoring Solutions for Seamless Banking Operations and Real-Time Insights



Product Offering

AIOps



Banking



500-1000



UAE

UNITED ARAB BANK, (UAB) was incorporated on Jan 21, 1975. Based in Sharjah and operating with 11 branches & 62 ATM's in UAE, the Bank offers tailor-made financial services to both corporate & retail customers

1200

Devices being monitored

Challenges

- ✗ Monitor all banking services and critical processes through Server infrastructure Monitoring
- ✗ Customized SMS gateway plugin required that complied as per laws of the land
- ✗ Custom Plugin required for legacy IBM Storage and Servers
- ✗ Monitor IT Components from multiple vendors for real-time statistics
- ✗ Customized Reports and Dashboard

Solutions

- ✓ The Platform monitored all critical components & processes over Windows, Linux and IBM Servers
- ✓ A customized SMS Gateway Plug-in to send alerts and notifications
- ✓ A customized Plug for legacy IBM Storage and Servers to monitor its various parameters
- ✓ Configured customized Reports and Dashboard to measure multiple system metrics

Benefits

- ✓ Interactive and customized Dashboards
- ✓ End-to-end visibility with real-time monitoring



By implementing a tailored monitoring platform, we've gained real-time visibility into critical systems and processes across our infrastructure. The customized plugins and reports have streamlined operations, allowing us to respond swiftly to issues and maintain compliance with regulatory requirements